

Covid19 Service Update

Latest Service update

with full detail: 27/10/2020

Start Date	End Date	Country	Event	Impact
26/10/2020	Ongoing	Mauritius	Infectious Disease	Postal Service Suspended.
23/10/2020	27/10/2020	Nigeria	Civil Unrest	Courier Shipments to Nigeria had been suspended for a short period due to the current civil unrest. Deliveries have restarted but delays are expected.
23/10/2020	Ongoing	Slovakia	Infectious Disease	Partial lockdown across the country. Postal services will operate with restrictions and reduced workforce. Signature on delivery suspended and delays expected.
22/10/2020	Ongoing	Italy	Infectious Disease	Standard delivery practices return including signature on delivery.
22/10/2020	Ongoing	Jamaica	Infectious Disease	National curfew in place; revised working shifts/hours continue to apply across the postal network, impacting on processing and delivery. Postal delays expected.
21/10/2020	Ongoing	Panama	Infectious Disease	International flights returning. Postal delays are still expected.
21/10/2020	Ongoing	Slovenia	Infectious Disease	Due to second coronavirus wave, restrictions, curfews and a ban on movements introduced. Postal delays expected.
21/10/2020	21/10/2020	Thailand	Infectious Disease	Postal services return to normal as of 21 October 2020. Delays may still be observed in the short term due to backlog.

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Page 4: Covid update—more detail for specific countries

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Covid Update

Countries currently suspended

Asia	
Last Update	Country
23/04/2020	Turkmenistan

EMEA	
Last Update	Country
23/07/2020	Liberia
26/10/2020	Mauritius
22/06/2020	Reunion Island
23/07/2020	Sierra Leone

Caribbean	
Last Update	Country
27/03/2020	Haiti

South America	
Last Update	Country
14/09/2020	Bolivia
22/06/2020	Nicaragua
07/04/2020	Paraguay
27/03/2020	Venezuela

Suspension lifted within the last 3 months Delays Expected

Last Update	Country
23/07/2020	Botswana
04/08/2020	Cuba
14/09/2020	Equatorial Guinea
07/08/2020	Kosovo
28/07/2020	Mauritania
23/09/2020	New Caledonia
28/07/2020	Niger
05/08/2020	Republic of Guinea
10/07/2020	Reunion Island
07/08/2020	Seychelles

Please note— below shows only updates received from Countries within the last 3 months. During the currently climate all countries are experiencing ongoing delays.

Postal service delays expected Updated within the last 3 months

Last Update	Country
29/09/2020	Bhutan
29/09/2020	Canada*
02/10/2020	Cyprus
22/09/2020	El Salvador
01/10/2020	France
15/09/2020	Hong Kong
22/10/2020	Jamaica
10/07/2020	Japan*
10/08/2020	Lebanon
10/07/2020	Malta
19/10/2020	Nepal
21/10/2020	Slovenia
02/09/2020	Spain

Flights Suspended. Postal delays expected.

Updated within the last 3 months

Last Update	Country
12/08/2020	Nepal

Flights to Nepal have now resumed—delays still expected

Signatures on delivery suspended. Postal service delays expected

Last Update	Country
23/10/2020	Slovakia

For additional detailed information for Countries marked with a star *, please see page 4.

Non-Covid Related Updates		
Last Update	Country	Update
01/10/2020	Ascension Islands & St Helena	The flight on 11 September left as planned. The next flights are due to close on Friday 2 October and Friday 23 October 2020.
13/10/2020	Cayman Island	All postal services currently suspended due to a severe weather warning triggered by the approach of Tropical Storm Delta. All international flights are suspended, and postal facilities will remain closed until it's safe to resume normal operations. UPDATE: Tropical Storm Delta has now passed and all postal services with the limited air routes available during this period of COVID-19 restrictions, have now been restored.
25/09/2020	China	The country is experiencing heavy rains and flooding with the postal network severely affected. Some roads are also inaccessible to traffic, which is delaying the delivery of mail and parcels. UPDATE: Following the extensive flooding, postal service in all parts of Japan have returned to normal.
06/10/2020	Estonia	From the 1st October all inbound items will be delivered as per delivery standard. Letterbox-able registered letters under 2cm thick will be delivered to recipients mailbox without a signature, registered letters over 2cm thick will need to be collected from post offices.
16/10/2020	Greece	Air traffic control personnel have announced further strike action on the 18th and 19th of October. Flights to/from Greek airports will be affected and in turn affect both international and domestic mail dispatch and delivery. This will also affect transit traffic to Cyprus during this period.
12/08/2020	Japan	The country is experiencing heavy rains and flooding with the postal network severely affected. Some roads are also inaccessible to traffic, which is delaying the delivery of mail and parcels. UPDATE: Following the extensive flooding, postal service in all parts of Japan have returned to normal.
10/08/2020	Lebanon	The explosion which occurred on 4 August in Beirut, has damaged some distribution centres. Post offices in the area have also been either partially or totally destroyed. They are planning to resume postal services from Monday 10 August nationwide, and where possible, in the directly impacted areas of Beirut by creating special delivery hubs. However, please note that delivery delays may still occur due to possible mail backlogs and conditions in the affected areas.
15/10/2020	Macao	Following Tropical Cyclone Nangka postal services resumed on 14 October 2020. However, there may still be delays due to possible backlogs and mail awaiting transit.
23/10/2020	Nigeria	Courier Shipments to Nigeria had been suspended for a short period due to the current civil unrest. Deliveries have restarted but delays are expected.

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Detailed Information for Covid Related Updates:

Last update	Country	Update
22/09/2020	Canada	Items requiring a signature or customs payments are to be delivered to nearby Post offices with a card delivered to addresse's mail box for them to collect within 15 days before being returned to sender. Canada continues to experience significant postal delays.
13/10/2020	New Zealand	New Zealand has moved the Auckland region down to Alert Level 1 of the national pandemic plan, meaning that all restrictions have been lifted. However, the alternate route available to New Zealand is still in place (via Los Angeles) and there may be delays to mail deliveries.
01/07/2020	USA	Due to the impact of peak volumes and limited availability or capacity at Postal Service entry points we are experiencing heavy delays on our shipments. Transit data shows that USPS is experiencing major backlogs in these entry points, resulting in for some volumes to experience delays of 6 weeks or more.
22/10/2020	Italy	Standard delivery practices return including signature on delivery.
21/10/2020	Panama	International flights returning. Postal delays are still expected.
21/10/2020	Thailand	Postal services return to normal as of 21 October 2020. Delays may still be observed in the short term due to backlog.